



Contract Holder Ordering Guide

Bixal Solutions, Incorporated is a woman-owned small business and NASA SEWP VI Contract Holder, awarded across two scope categories. This guide provides Federal customers with the information needed to obtain quotes, place orders, and resolve post-delivery issues under Bixal's SEWP VI contracts, consistent with the requirements of the SEWP Contract Holder User Manual.

About Bixal

Bixal partners with Federal agencies to modernize legacy systems, turn data into decisions, and design public services that build trust — applying human-centered design, data science, cloud, and digital communications expertise across mission-critical programs.

HEADQUARTERS

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PHONE

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WEBSITE

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BUSINESS STATUS

Woman-Owned Small Business (WOSB), ISO
9001:2015, CMMI Level 3

SEWP VI Contract Awards

Bixal holds two contracts under NASA SEWP VI, summarized below.

80TECH26D1499 · Category B	80TECH26D1043 · Category C
SCOPE CATEGORY Category B — Enterprise-Wide ITC/AV Service Solutions	SCOPE CATEGORY Category C — ITC/AV Mission-Based Services
NAICS CODE 541512	NAICS CODE 541512
PERIOD OF PERFORMANCE June 24, 2026 – June 23, 2036	PERIOD OF PERFORMANCE July 6, 2026 – July 5, 2036
CONTRACT TYPE Indefinite Delivery / Indefinite Quantity (IDIQ)	CONTRACT TYPE Indefinite Delivery / Indefinite Quantity (IDIQ)

SEWP VI Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup," provides Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services to all Federal agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the Federal acquisition space, and the vehicle has continually evolved to meet customer needs. The program is self-funded through a usage fee and supports more than 50,000 orders a year.



What's In Scope for SEWP VI

SEWP VI is composed of three scope categories:

- Category A — ITC/AV Solutions (Information Technology, Communication, and Audio-Visual)
- Category B — Enterprise-Wide ITC/AV Service Solutions
- Category C — ITC/AV Mission-Based Services

Bixal's Category B contract (80TECH26D1499) supports customized enterprise-wide strategic ITC/AV services. Bixal's Category C contract (80TECH26D1043) supports customized, mission-level ITC/AV service solutions and implementations. If you are uncertain whether a requirement falls within scope of either contract, send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov for a scope determination.

Fair Opportunity

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for orders exceeding \$10,000 issued under multiple-award contracts. The method for obtaining fair opportunity is at the discretion of the Contracting Officer (CO), who documents the rationale for placement and price of each order. Use of the SEWP online Quote Request Tool (QRT) is the recommended method to solicit quotes and to support the required decision documentation.

Ordering Process

The internal ordering process of each agency varies. The process and forms for Purchase Requests (PR) and Delivery Orders (DO) issued against a Bixal SEWP VI contract are defined by the issuing agency, not the NASA SEWP Program Management Office (PMO). Typically, an end-user determines a requirement and generates a PR, which — together with funding information — is sent to the agency's procurement office for issuance of a DO.

- Any valid Federal agency DO form and associated Delivery Order number may be used.
- The NASA SEWP PMO does not issue DOs; these are issued through the issuing agency's procurement office and then reviewed, processed, and tracked by the PMO, which forwards them to Bixal.
- Issuing agencies should follow any agency-specific policies regarding use of Government-Wide Acquisition Contracts; there is no SEWP requirement to use intermediary procurement offices except as directed by internal agency policy.
- Modifications to any order must also be routed through the NASA SEWP PMO.

Program Support & Points of Contact

For quotes, order issues, or post-delivery support on either Bixal SEWP VI contract (80TECH26D1499 or 80TECH26D1043), please contact:

PROGRAM MANAGER

Mila Bobu

Program Manager, SEWP VI — Bixal Solutions, Inc.

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DEPUTY PROGRAM MANAGER

Campbell Linehan

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NASA SEWP HELPLINE

help@sewp.nasa.gov (301) 286-1478 M–F, 7:30 AM – 6:00 PM (ET)

www.sewp.nasa.gov

This ordering guide is maintained by Bixal in accordance with SEWP VI Attachment A (Contractor Responsibilities) and will be updated within 10 business days of any contract modification affecting the information above.